

# O:LV

FIFTY FIVE

*In O:LV Fifty Five we are committed with our guest health and safety. We have implemented new procedures and protocols which were carefully designed in accordance with the CDC guidelines, Puerto Rico Tourism Company and local government authorities.*

## 1 Use of Mask

For Non-Vaccinated guest the use of mask is mandatory in public areas like the hotel lobby, rooftop and restaurants.



## 2 Check In

Check in process will now be paperless, only providing ID for each guest and Credit Card for incidentals. Your digital room key will be delivered to your cellphone upon arrival and will be valid for the rest of your stay.



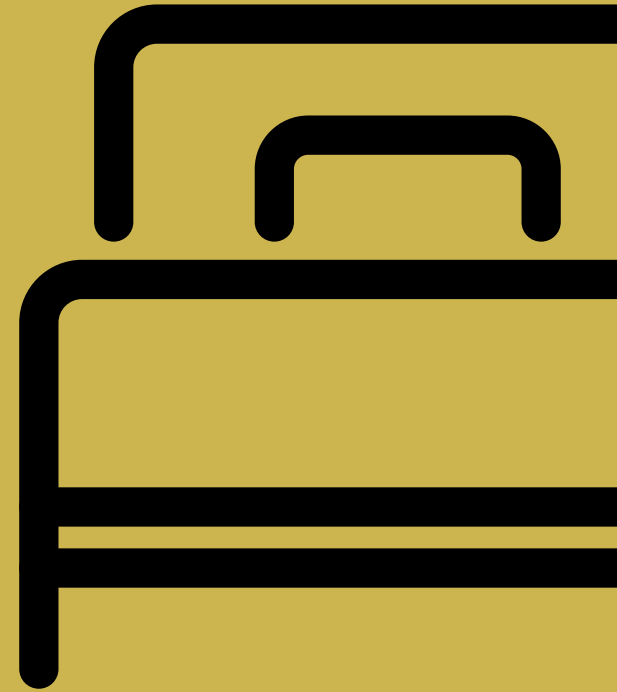
## 3 Housekeeping Service

Housekeeping service will be offered daily following strictly cleaning protocols. Any request for towels or amenities please contact our digital concierge.



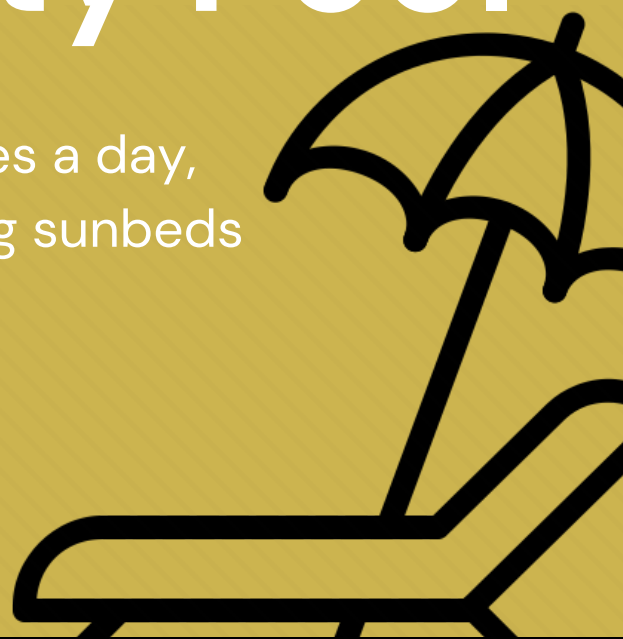
## 4 Guest Rooms

Guestrooms are sanitized prior to your arrival following strict cleaning protocols with specific cleaning products. After sanitation is complete, room is sealed until your arrival.



## 5 Guest Solarium and Infinity Pool

Pool areas are sanitized multiple times a day, focusing in high touch areas including sunbeds and guard rails.



## 6 Rooftop and Restaurants

Our restaurants can be visited by reservations only and room service will be available through the day. Our digital concierge will take care of the reservations.



## Our Commitment to Health and Safety

- Our digital concierge will be the main contact throughout your reservation.
- Our public areas are sanitized multiple times a day, focusing in high touch areas by a highly trained associates.
- Guest elevator is sanitized multiple times a day.
- Hand Sanitizer stations have been placed throughout the property for guest use.